

TICKETING - GENERAL TERMS AND CONDITIONS OF SALE FOR THE EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020.

1. Scope

These General Terms and Conditions of Sale for the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 ticketing service (the "General Terms and Conditions of Sale" or "GTCS") govern the sale of Tickets created by the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 Organising Committee, hereinafter named Paris Athlé 2020, to the Purchaser, as well as the conditions of use of these Tickets.

1.1. The GTCS shall automatically apply to the sale or the provision (per unit or in the form of a Pack), by Paris Athlé 2020, of Tickets enabling access to the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 for any natural person or any legal entity sending an order, either online via the Ticketing portal, or in paper format, sent by email or post to Wetix Agency – 114 rue Chaptal – 92300 Levallois-Perret.

1.2. Except as otherwise provided on these GTCS, no specific conditions shall prevail, unless there is prior written consent from Paris Athlé 2020

1.3. Each order or purchase of Tickets shall be deemed an agreement by the Purchaser (or Bearer) of the Ticket(s) to fully and unreservedly comply with the GTCS. To make this application, the Purchaser must check the box specified for that purpose on the Order form or the Online form. Failing this, his/her order will not be processed. The Purchaser declares that he/she/it has the full legal capacity and/or entire authority that would be necessary, as the case may be, to enter into such an agreement. Validating a Ticket, associated with gaining access to the Stadium by means of this Ticket, shall imply irrevocable acceptance of the Stadium's internal rules of procedure by the Bearer of the Ticket. The internal rules of procedure may be consulted at the Stadium's entrances, and on request via email to ticket@athle2020.paris

1.4. The rights and obligations arising out of the GTCS apply automatically to the new Bearer of a Ticket, by the effect of the transfer of the Ticket that occurred under the conditions set forth in Article 6 below.

2. Definitions

Purchaser	Any natural person over 18 years of age with the legal capacity to enter into an agreement relating the purchase of (a) Ticket(s) for the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 in accordance with these general terms and conditions.
Ticket(s)	A physical ticket or dematerialised ticket of which the Ticket Holder is in possession and offering the latter, in accordance with the GTCS, the right to access the Stadium to witness a EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 sports Session indicated on the Ticket and to have a seat in the Category indicated on this same Ticket.
Single ticket	One of the Types of tickets offered for sale in all the Categories, specifically a Ticket for a single Session of the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 being held in the Stadium.
Ticket for spectators with reduced mobility	One of the Types of Tickets offered up for sale, in this case a Single ticket for a single EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 Session for spectators with reduced mobility using a wheelchair or requiring an easy access seat.
Order form	The electronic or paper Form completed and sent online or by post, enabling an order to be placed. This

	<p>Order form will only be available to the following populations:</p> <ul style="list-style-type: none"> - Persons with reduced mobility - Clubs, Leagues, Committees affiliated to the Fédération Française d’Athlétisme (French Athletics Federation)
Recording	Shots and sound recordings of the EAC 2020
Category	Main characteristic of a given seat in a ticketing system enabling its geographical and physical identification in the Stadium.
EAC 2020	The European Athletics Championship 2020, which will be held in Paris from 25 to 30 August 2020, of which Paris Athlé 2020 is the holder of the commercial rights under French law.
Organising Committee for the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 (OC EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020)	The association governed by the law of 1 July 1901 with the company name “Paris Athlé 2020”, registered under Siret (company) number 835 256 399 00019, whose VAT number and head office is located at 33 avenue Pierre de Coubertin – 75013 Paris
Ticket Holder	Any person in legal possession of a Ticket notably comprising the Purchaser and the Bearer(s) (if such is the case).
EAA	European Athletics Association, an association established under Swiss law, whose head office is located at Avenue Louis-Ruchonnet 16, CH-1003 Lausanne, Switzerland
FFA	Fédération Française d’Athlétisme (French Athletics Federation), a non-profit-making association, a public service delegated entity for the organisation and development of the practice of Athletics in France, whose head office is located at 33 avenue Pierre de Coubertin – 75640 Paris Cedex 13.
Online form	The online order form via the Ticketing portal ticket.athle2020.paris . This Form will be reserved for those persons wishing to purchase Tickets for fewer than 10 persons without reduced mobility issues.
General public	All natural persons not belonging to the Athletics family.
Packs	One of the Ticket types offered up for sale in certain Categories and offering its Holder access to the Stadium for several Sessions, defined by Paris Athlé 2020 and referred to on the Ticketing platform, for the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 taking place in the Stadium.
Ticketing portal	The ticket.athle2020.paris internet platform made available to clients by Paris Athlé 2020 for the purposes of the sale of Tickets and on which is located the Online form and downloadable Order form.
Bearer	A natural person accompanying the Purchaser to the Session and to whom the Ticket(s) is/are transferred in

	<p>accordance with Article 6 of these GTCS.</p> <p>The attendant to the person with reduced mobility mentioned in Article 3.10 below is also considered, if such is the case, as a Bearer.</p>
Purchase Price	<p>Subject to Article 4 below, the total purchase price for the Ticket(s) allocated by Paris Athlé 2020 in line with the GTCS inclusive of all relevant taxes. The purchase price includes the processing charges.</p> <p>However, it is exclusive of the costs for delivering/provision of the Ticket(s) (which cover the delivery costs, or if such is the case, the provision costs on site, in the event of withdrawal on site, the administration fees, in the terms of Article 4.2 hereinafter) which will be invoiced to the Purchaser plus the Purchase Price. Their amount will be defined according to the method of delivery/provision applicable to the Purchaser and the delivery address or withdrawal on site (if such is the case) of the Ticket(s) in question.</p>
Owner of the Stadium	<p>The owner, the operator or lessee of the Stadium to which the Ticket provides access.</p>
The Stadium's internal rules of procedure	<p>The internal rules of procedure for the EUROPEAN ATHLETICS CHAMPIONSHIPS PARIS 2020 Stadium defines all the rules to which the spectators present in the Stadium enclosure must adhere.</p> <p>It presents the rights and obligations of the latter, which can be consulted at the Stadium entrances.</p>
Regulations	<p>Notably the following laws and regulations:</p> <ul style="list-style-type: none"> - the Law and regulations in force in France, - the Paris Athlé 2020 and FFA's statutes and regulations regarding the Sessions and the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 - the Stadium's internal rules of procedure.
Session	<p>CEA 2020 programming period taking place in the morning or evening and during which access to the Stadium is possible upon presentation of a Ticket.</p>
Seat	<p>Corresponding to the number noted on the Ticket and on the physical place in the Stadium in which the spectator must sit.</p>
Stadium	<p>Main official site hosting the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 where the competition will take place and comprising all the zones in which access is dependent on the presentation of a Ticket. The official Stadium for the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020, on the day of publication of the GTCS is the Charléty Stadium (99 boulevard Kellermann - Paris' 13th district)</p>
Types of Tickets	<p>Thermal tickets, in plastic or a dematerialised form, which can be printed out on paper (E-Ticket) or downloaded to a mobile (M-Ticket) placed at the</p>

	disposal of Purchasers in the form of Packs, Single tickets or Tickets for spectators with reduced mobility
--	---

3. Rules of sale

3.1. General rules

3.1.1. The sales period is from 25 September 2019.

- Sale of Packs: The sale of Packs of Tickets will commence on 25 September 2019 for members of the FFA and on 25 October 2019 for the General Public and it will conclude for all audiences in January 2020 (subject to modifications by Paris Athlé 2020).
- Sale of Single tickets: the sale of Single tickets will commence in January 2020 for members and in March 2020 for the General Public (subject to modifications by Paris Athlé 2020).

3.1.2. The following Ticket Types and tariff categories (hereafter "Price Categories") will be available for sale:

		Category 1	Category 2	Category 3	Category 4
Type of Tickets	Single ticket(s)	✓	✓	✓	✓
	Pack(s)	✓	✓	✓	x
	Ticket for spectators with reduced mobility*	x	x	x	✓

**The Tickets for spectators with reduced mobility may provide access to Seats situated in different areas of the Stadium, according to the latter's configuration, but will still be offered at the same rate as the category 4 Tickets.*

The Purchase Prices as well as the plan indicating the site of the Seats for each Price Category will be indicated on the Ticketing portal and this will be the case prior to validation of the order. This plan is provided purely for information only.

3.2. Order method

3.2.1. The purchase of Single tickets or Packs of Tickets can be done in one of two ways:

- a. For Clubs, Leagues, Committees or persons with reduced mobility: Print out and complete a paper Order form, which can be downloaded from the Ticketing portal, from the ticketing office, by telephone on +33 (0)9.70.25.20.00, via email to the following address: ticket@athle2020.paris or by post to the address indicated below.
The duly completed Order form must be returned to the following address: Wetix Agency – 114 rue Chaptal – 92300 Levallois-Perret. In the event that payment is made by cheque, the latter must be made payable to the Wetix Agency.
- b. For persons wishing to purchase fewer than ten Tickets (except for persons with reduced mobility): Order via the Online form directly on the Ticketing portal (ticket.athle2020.paris). Any order made via the Online form will by default give rise to the issuing of electronic Tickets (E-Tickets or M-Tickets).

3.2.2. Each Purchaser is required to point out any information required to ensure his/her order is processed.

3.2.3. It is the sole responsibility of the Purchaser to ensure that:

- a. the Order form or the Online form has been completed correctly and contains all the personal details and information necessary for payment;
- b. the compulsory consent regarding personal data as well as the acceptance of the general terms and conditions of sale as required by Paris Athlé 2020 on the Order form or Online form are expressed correctly by ticking the corresponding box(es);

- c. at the time of payment under the conditions of Article 4, there must be sufficient funds available in the bank account linked to the means of payment used to cover the Purchase Price (plus delivery/provision expenses) of the Ticket(s) (including any possible bank charges);
- d. the Purchaser is responsible for ensuring the validating of his/her personal data and their updating, particularly prior to the dispatch of the Ticket(s).

3.2.4. For orders made via the Online form, by clicking on the “VALIDATE YOUR ORDER” button/field on the Online form, the Purchaser acknowledges having read, understood, accepted and agreed to comply with the general terms and conditions and consented to the fulfilment of the contract concluded by electronic means as well as the exchange of information with the Purchaser and Paris Athlé 2020 by email prior to the conclusion of the latter and/or within the context of its fulfilment, in accordance with Article 1127-2 of the Civil Code.

3.2.5. For any order made by a natural person or a group of natural persons that hold a Fédération Française d’Athlétisme licence, the Purchaser must indicate his/her 2018-2019 -or 2019-2020 FFA licence number to be able to benefit from the advantages reserved for him/her. It is worth noting that the licence number is strictly personal and non-transferable. Therefore, the benefits attached to the licence are not assignable.

3.2.6. Furthermore, in accordance with Article L.221-28 (12°) of the French Consumer Code, the Purchaser has no right of withdrawal.

3.3. Single Ticket purchase limit

In order to guarantee access to Tickets for the greatest number of spectators, Paris Athlé 2020 has set the following rule for ordering Single Tickets: any Ticket order is expressly limited to ten (10) Tickets per Purchaser per Session.

3.4. Pack purchase limit

The ordering of a Pack must be in line with the following rules:

- a. Any order is limited per natural personal to ten (10) Packs per Purchaser.
- b. Solely combinations referenced on the Ticketing Portal will be sold in Pack form:
 - i. Week pack (closed pack): all the European Athletics Championships Paris 2020 Sessions
 - ii. 6-night pack (closed pack): the six (6) evening Sessions of the European Athletics Championships Paris 2020 (Tuesday evening / Wednesday evening / Thursday evening / Friday evening / Saturday evening / Sunday evening)
 - iii. 5-Session pack (open pack): a choice of two (2) morning Sessions and three (3) evening Sessions
 - iv. 3-Session pack (open pack): a choice of one (1) morning Session and two (2) evening Sessions
 - v. 3-night pack (open pack): the Tuesday evening Session and a choice of two (2) evening Sessions
 - vi. Day pack (closed pack): one (1) morning Session and one (1) evening Session, the two (2) Sessions relating to the same day of competition
- c. Solely the three (3) highest Price Categories (category 1, category 2 and category 3) will be available for this Type of Ticket.

3.5. Tickets for persons with reduced mobility

Holders of a disability card testifying to a disability in excess of 80%, who also use a wheelchair, persons with a CMI card (“Carte Mobilité Inclusion” - mobility and inclusion card) or a disability card specifying the ‘need for accompaniment’ or ‘blindness’, have specific Tickets.

- a. Persons with reduced mobility will be able to reserve seats either by contacting Paris Athlé 2020 via email (ticket@athle2020.paris), via telephone, or by downloading an online Order form on the Ticketing portal. Reservations are made on an individual basis and the returned Order form must be accompanied by proof of reduced mobility.

- b. Anyone with reduced mobility has the opportunity to be accompanied at the Stadium (within the limit of one attendant per person). To do so, at the time the order is placed by the person with reduced mobility, an additional Ticket must be ordered for the attendant. The GTCS governing the attendant's Tickets are identical to those applicable to the order placed by the person with reduced mobility.
- c. Any seat purchase for an additional attendant will be made at the tariff in force and is subject to availability.

3.6. The allocation of Tickets adheres to the following rules:

- a. Orders placed by sending a paper Order form are processed on a 'first come, first served' basis and according to availability.

- b. Orders placed via the Online form are processed in real time. The Seats will be allocated at random prior to validation of the order according to the Price Category, the Ticket Type and the quantity of Tickets ordered by the Purchaser on the Ticketing portal. In the event that Paris Athlé 2020 activates the “choice of seat” mode, the Purchaser will have the possibility to choose his/her Seat on the plan placed at his/her disposal (Paris Athlé 2020 reserves the right to freely modify the plan during the Ticket marketing period).
- c. Orders sent via paper Order form will not be processed when the Purchaser’s order cannot be satisfied in full.
- d. The Purchaser is informed of the result of the processing of his/her order by telephone, email or by post.

3.7. Failure to comply

In the event that the Purchaser fails to comply with any of the provisions of Article 3, or the rules relating to Ticket ordering set out in the same article, the Purchaser is informed that his/her order cannot be processed by the ticketing office.

4. Payment

4.1. The Purchase Price of the Tickets is stated in euros, inclusive of all taxes and processing charges, as specified in Article 4.2, below. The Price of the Tickets shall be payable by cheque, bank transfer or credit card, depending on the ordering method:

- a. Payment for orders via the Online form: credit card
- b. Payment for orders via the Order form: bank transfer or cheque

Bank e-cards or virtual credit cards shall not be accepted. Any payment incident will automatically cause the order to be invalidated.

For any information about the methods of payment, please send your request to the following address: ticket@athle2020.paris

Solely cheques issued by the Purchaser, denominated in euros payable to the Wetix Agency for an amount corresponding with the Purchase Price and the delivery costs as indicated on the Order form shall be accepted. Upon acceptance of the order by the ticketing office, the latter collects the payment.

4.2. For orders placed via the Order form, delivery costs are added to the Ticket Purchase Price. These costs vary according to the method and destination of the Ticket dispatch, as described below:

- a. Up to €3 per order for dematerialised Tickets (e-Tickets and M-Tickets)
- b. €20 for the physical Tickets sent to metropolitan France – including Corsica (Dispatch via DHL)
- c. From €20 to €30 for physical Tickets sent internationally (Dispatch via DHL)

4.3. The entire ticketing structure for the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 is located in France, therefore additional costs and/or amounts relative to exchange rates may be added to the Purchase Price communicated by Paris Athlé 2020 according to the geographical location of the Purchaser’s bank.

To find out how much these additional costs amount to, Purchasers can get in direct contact with their bank, the only entity in a position to provide them with this type of information.

The Tickets remain the property of Paris Athlé 2020 until full payment of the amount(s) due for the said Tickets is received. In the event of non-payment of orders made via the Order form, where the definitive payment is not received within 7 working days of the receipt by the Purchaser of a subsequent notification about this non-payment, Paris Athlé 2020 reserves the right to cancel its Tickets, for one or several Session(s),

and, if the need arises, the automatic termination of the contract concluded with Paris Athlé 2020, without any other formality being necessary.

4.4. Without prejudice to Article 4.4 above, solely in the case of a legal entity Purchaser acting in connection with his/her professional activity, it is specified that in the event of a default of payment, the latter will owe Paris Athlé 2020 interest for late payment at a rate equal to three (3) times the legal rate of interest in force in France, calculated on a daily basis from the due date until the outstanding amount is paid in full, together with a lump sum compensation of forty (40) euros for the cost of recovery incurred by Paris Athlé 2020.

5. Taking receipt of Tickets

The first dispatches will be made over the course of the summer 2020. Thermal Tickets are sent to the address indicated by the Purchaser to Paris Athlé 2020, for orders registered prior to this date.

E-Tickets must be downloaded by the Purchaser via his/her personal account created for the purposes of the order on the Ticketing portal and, if the need arises, passed on to the Bearer in accordance with the procedure laid out in Article 6, below, as the case may be.

They must be printed out by the Purchaser or the Bearer, as the case may be, by his/her own means.

M-Tickets must be downloaded by the Purchaser, or the Bearer, as the case may be, by his/her own means via a mobile application accessible from a mobile terminal (smartphone or tablet).

6. Specific conditions of use of the Tickets

6.1. The Ticket Holder must be the person whose name appears on the Ticket. The resale / offer for resale or exchange / offer of exchange of a Ticket, even free of charge, is strictly forbidden, as is resale advertising. This ban does not apply to the two exceptions set out below:

- a. Resale via the official Ticket resale platform.
- b. The selling on from a Purchaser to a (its) Bearer(s) within the context of his/her private circle.

In the case of a purchase made for one or some Bearers belonging to the Purchaser's private circle, the transaction may take place if, and only if, the Purchaser attends the Session and resells his/her Ticket(s) in a personal capacity and at an amount no greater than the Purchase Price and provided that the Bearer agrees to the GTCS.

The Ticket Holder must provide the name of a single beneficiary per Ticket. This change can be made up to one (1) hour before the start of the Session.

6.2. It is prohibited to use any Ticket as a medium for promotional or commercial activities without the prior consent of Paris Athlé 2020. Consequently and particularly so in the absence of a prior signed contract or understanding with Paris Athlé 2020 with regards any promotional activity linked to the ticketing for the European Athletics Championships 2020, it is prohibited:

- a. For any Purchaser, Bearer or any other third party to make any adverts or carry out any promotions in connection with the EAA, Paris Athlé 2020, the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 or any EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 Session.
- b. For any Purchaser or Bearer of a Ticket to display any commercial messages on any medium brought into the Stadium and notably on their clothing.
- c. For one of the spectators to carry out promotional activity of a brand of any kind, whether or not it is in connection with the Ticket(s) in the Stadium enclosure.
- d. To use the Tickets within the context of any promotion, advertising, fundraising, sale by auction or tombola, whether or not it is for commercial purposes.
- e. To use the Tickets as a prize (or part of a prize) within the context of any contest, competition, game

of chance (promotional), raffle or draw.

- f. To combine and sell Tickets within the context of a package of goods or services.
- g. To combine and sell Tickets within the context of a travel or accommodation/hotel package (for example a combined flight-hotel-Ticket package).

6.3. Specific provisions in the event of the implementation of an official Ticket resale platform:

In the event that Paris Athlé 2020 puts in place an official resale platform, hereinafter referred to as the "Bourse d'Echange" (Exchange Centre), for Tickets providing access to the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020, the following special stipulations will apply:

Solely Tickets purchased via the Online form or via the Order form can be offered up for sale at the Exchange Centre put in place by Paris Athlé 2020.

In addition to these GTCS, it is specified that the resale of Tickets via the Exchange Centre will be governed by its own general terms and conditions and will be available on the said Exchange Centre.

6.4. Any behaviour by a Ticket Holder that would infringe Article 6 of the GTCS, would lead to the cancellation of his/her Tickets, for one or several Session(s), and, if the need arises, the automatic termination of the contract concluded with Paris Athlé 2020, without any other formality being necessary.

Anyone coming forward with such Tickets, as described in Articles 6.2 and 6.3, opens himself/herself to the following measures:

- refused entry to the Stadium (or expelled if need be)
- non-refunding of his/her Ticket(s)
- prosecution by Paris Athlé 2020 in accordance with the applicable legislation.

The above stipulations are without prejudice to any other action that Paris Athlé 2020 might undertake by way of reparation for the damage suffered.

6.5. Physical Tickets

6.5.1. The conditions of use for the physical Tickets are as follows:

- a. Each physical Ticket is only valid for the date indicated on the front of the paper; the Ticket is not refundable, recovered or exchanged even in the event of loss or theft.
- b. Each Ticket is issued in the nominative, which means that it is issued in the name of the Purchaser and, if necessary, the name of the Bearer.
- c. To enter the Stadium, the Purchaser or Ticket Bearer must scan the print-out of the ticket at one of the entrances to the Stadium and show proof of identity in his/her name.
- d. Any Ticket that is scratched, damaged, had parts erased or changed will be refused.
- e. If the Bearer of a Ticket leaves the Stadium during a Session, he/she will not be re-admitted.

6.5.2. In the event of the loss or theft of a physical Ticket, the Purchaser must:

- a. Report the loss or theft to a police station. This declaration must, without fail, contain the accurate definition of the Ticket in question (name, date, Sports Session in question, gate, row, seat).
- b. Fill out the document intended for this purpose, available on request from the Ticketing office.
- c. Send Paris Athlé 2020 the documents listed above, duly filled out, by email to the address: ticket@athle2020.paris

The matter will be examined by Paris Athlé 2020, which will rule on whether a duplicate should be issued, where possible, though no duplicate can be issued on the actual day of

the request. As appropriate, the Purchaser will be informed in good time that a duplicate has been issued, which must be collected on the day of validity of the Ticket with immediate entry at one of the ticket kiosks when the Stadium opens. A duplicate is an identical reprint of the physical Ticket reported lost or stolen; therefore it shows the same numbered seat as the original physical Ticket but bears the wording "Duplicate" and a new barcode. Once a duplicate is issued the original physical Ticket is cancelled. Solely the person to whom the duplicate is issued shall be entitled to access the Stadium and attend the Session.

6.6. Dematerialised Tickets

6.6.1. Conditions of use of the e-Tickets are as follows:

- a. The e-Ticket is only valid for the Session shown on the front of it. It cannot be exchanged or refunded;
- b. The e-Ticket must be printed out in portrait orientation on a clean blank sheet of A4 paper (front and back), without any change to the printing size, on an ink-jet or laser printer. No other medium (electronic, PC screen, laptop screen, mobile phone screen, etc.) is valid. Any e-Ticket that is partially printed, stained, damaged or illegible may not be deemed valid. If the printing quality is poor, it is recommended that the e-Ticket is reprinted on another printer. To reprint the e-Ticket, refer to the "My account" section on the Website. Paris Athlé 2020 accepts no responsibility for any anomalies that occur while printing the e-Ticket;
- c. The e-Ticket is solely transferable by the Purchaser to one other natural person (exclusively) up to 1hr before the start of the meeting shown on the e-Ticket. To transfer the e-Ticket, the Purchaser must connect to the Ticketing portal and enter his/her login and password to access his/her account ("My e-Tickets" tab). She/he must then click on "Modify the beneficiary" then modify the related fields by filling out the information regarding the new Ticket Bearer (title, forename(s) and surname(s), date of birth, email and telephone number).

The Purchaser must transfer the e-Ticket to the final Bearer. This operation can be carried out directly by the Purchaser from his/her account. Indeed, following the substitution of the name of the initial Purchaser or Bearer for that of the new Bearer, no e-Ticket will be sent. The name of the Bearer will appear on the e-Ticket. Once these operations are complete, solely the new Bearer of the e-Ticket will be able to access the Stadium, in possession of the printed e-Ticket and his/her proof of identity.

6.6.2. Conditions of use of M-Tickets are as follows:

- a. The M-Ticket is only valid for the Sports Session registered in the associated barcode. It cannot be exchanged or refunded;
- b. To gain access to the Stadium, the Purchaser or Bearer of the M-Ticket must be in possession of a working mobile smartphone terminal or tablet, onto which the mobile application has been downloaded beforehand, enabling the M-Ticket to be recovered and the access provided to the teams validating the M-Ticket. The Purchaser or Bearer must then display the barcode of the M-Ticket on the terminal screen and scan the barcode at the Stadium entrances. Where no proof of identity is presented, access to the Stadium will be refused;
- c. Paris Athlé 2020 accepts no responsibility in the event of loss or theft of the mobile terminal on which the M-Ticket is registered. Paris Athlé 2020 also accepts no responsibility for the inability to read the barcode of the M-Ticket arising from a failure of the mobile terminal or of the peripherals and/or functions of the mobile terminal (in particular, but not limited to, battery failure or insufficient charge, poor functioning or technical failure of the terminal, a damaged screen on the terminal, setting errors on the terminal, inability to recover the M-Ticket, absence of a Wi-Fi signal or of the mobile operator network, etc.).

6.6.3. Verification of the e-Ticket and M-Ticket/Leaving the Stadium:

- a. Once inside the Stadium, the Bearer of the e-Ticket or M-Ticket must keep hold of it at all times, the e-Ticket or M-Ticket having to be presented during any inspection in the Stadium;
- b. You cannot re-enter if you leave the Stadium during a Session.

7. Access to the Stadium

7.1 Access to the Stadium will be permitted at the times shown on the Ticket and published on the Ticketing portal for the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020. However, Paris Athlé 2020 cannot guarantee access to the Ticket Holder fifteen minutes before the end of the Session shown on the Ticket.

7.2 Access to the Stadium will be:

- a. Dependent on adhering to the Regulations and in particular the internal rules of procedure for the Stadium.
- b. Authorised provided that each person presents a valid Ticket (whatever his/her age) and, on request, any official proof of identity (passport or national identity card).
- c. You cannot re-enter if you leave the Stadium during a Session.

8. Behaviour in the Stadium

8.1 For security reasons, persons attending a Session shall, at the request of accredited security staff:

- a. Present their valid Ticket in the Ticket Holder's name, as well as proof of identity in order to be able to check his/her identity;
- b. Submit to the requested inspections, pat-downs and checks. Accredited security staff are authorised to carry out a search of the Ticket Holder's clothing and/or objects with the latter's authorisation (in the event of a categorical refusal by the latter, his/her access to the Stadium will be refused);

8.2 It is strictly forbidden in the Stadium to express, distribute or display objects, to spread messages that may infringe the rights of others, whether they are, without limitation, racists, homophobes, vindictive persons, xenophobes, sexists, religious types, politicians or other.

8.3 A non-exhaustive list of the objects banned in the Stadium appears on the back of the Tickets for information only. However, the Ticket Holder shall comply with all the provisions set out in the Stadium's interior rules of procedure, which list the objects and behaviours not permitted in the enclosure.

8.4 Unless authorised by the EAA, the FFA and/or Paris Athlé 2020, it is strictly prohibited in the Stadium:

- a. To access zones closed to the public or reserved for accredited persons. More generally, the Ticket Holder must remain in the zone (Category) corresponding with his/her access Ticket.
- b. To enter or attempt to enter the ground or a zone adjacent to the latter.

8.5 Paris Athlé 2020 is the official organiser of the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020. In this capacity, in accordance with the provision of Article L. 333-1 of the Sports Code, it holds all the operating rights associated with it and, in particular, all the intangible items produced during or arising from the running of events.

As a consequence of the foregoing, it shall be formally prohibited for any Ticket Holder attending one of the Sessions or present in the Stadium enclosure, to gather, store, distribute, communicate, publish, deliver and/or make available to any person or institution whatsoever, by any process whatsoever, and from any location in the Stadium whatsoever, whether at no charge or for a fee, any data, statistic, information or fact pertaining to the progression of any event that is under way (particularly but not restrictively, relating to the live results, notice given to an athlete by an umpire, a judging error, injury, etc.) of which he/she may become

aware. If the prohibition set forth in this article is breached, the offender opens himself/herself to one or more penalties specified in Article 8.6 below, Paris Athlé 2020 reserving the opportunity to bring any suit or action against him/her.

Moreover, it is expressly forbidden for any Ticket Holder to place or organise sports betting within the Stadium, in connection with the Sports Session.

8.6 Any breach of one of the stipulations of stipulations listed in Article 8 will lead to the Ticket Holder being immediately excluded from the Stadium, the cancellation of his/her Tickets and, if applicable, the automatic termination of the contract concluded with Paris Athlé 2020.

9 Visual and sound recordings

9.1 Any Ticket Holder attending a EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 Session expressly authorises Paris Athlé 2020, or any other natural person or legal entity it appoints, to record his/her image and voice, in all forms such as photographs, audio or video recordings for example.

9.2 The Ticket Holder who has been the subject of a Recording transfers to Paris Athlé 2020 free of charge, for the whole world and for a period of ten (10) years from date of the Recording, the right to use the said Recording for Paris Athlé 2020's internal and external communication needs, in full or in part, incorporated in or associated with any works or elements, according to all today's known or unknown methods of broadcast (such as via the Internet in particular), on all media (book, brochure, DVD, etc.) by all processes and in all formats (paper, digital, etc.), for commercial purposes or otherwise. In this way, Paris Athlé 2020 will be able to reproduce the Recordings, communicate them to third parties, and adapt them.

9.3 The Ticket Holder attending a Session may not under any circumstances record, use or broadcast a recording of all or part of the event or a description of the Stadium for purposes others than private. "Private purposes" means the recording, use or broadcasting within a restricted circle of people (friends or family). In this regard, any direct broadcast, notably via the social networks, by a person not appointed by Paris Athlé 2020, is strictly forbidden and may lead to its author's exclusion from the Stadium.

10 Non-authorized spectators

10.1 No Ticket Holder is permitted to attend a Session if she/he is an "excluded person" and if the transfer of the Ticket(s) to the Bearer(s) (if applicable) is not in accordance with the conditions stipulated in Article 6.6 of these general terms and conditions.

10.2 For the purposes hereof, the term "excluded person" means:

- a. any person banned by a national or international Athletics federation from membership of the fan club for a national team or banned from any equivalent fan club by a national or international Athletics federation;
- b. any person banned by the EAA, Paris Athlé 2020, any national Athletics federation or affiliated entity from travelling to or attending an Athletics Session;
- c. any person banned from the Stadium following a corrective penalty applicable in France;
- d. any person banned by the Owner of the Stadium from attending events organised in the Stadium;
- e. any person who has not adhered to or who does not adhere to all or part of these general terms and conditions.

10.3 If a Ticket Holder is an excluded person pursuant to Article 10.2 above, this will lead to the cancellation of his/her Tickets, for one or several Session(s), and, if the need arises, the automatic termination of the contract concluded with Paris Athlé 2020, without any other formality being necessary.

11 Personal data

11.1 The personal data required in the Online form or Order form will be processed by Paris Athlé 2020 for the purposes of processing the Ticket order and for the organisation of Sessions (notably for security reasons).

This information is recorded and kept on a specific file managed by Paris Athlé 2020 for this purpose. Paris Athlé 2020 is the entity responsible for processing this data.

11.2 The personal data processed by Paris Athlé 2020 within this context shall be solely accessible by the staff authorised by Paris Athlé 2020 and will be able to be shared, where necessary, with authorised third parties and in particular with: service providers or external consultants (for example for the management of the ticketing and the Ticketing portal), the partners of Paris Athlé 2020, including the FFA for the purposes of commercial canvassing (subject to the prior consent of the Purchaser) and the proper authorities at their request (for example for security-related matters) or if required by the law or regulations.

11.3 In accordance with the provisions of Articles 38, 39 and 40 of the "Informatique et Libertés" law of 6 January 1978 (as modified), the Purchaser as well as the Ticket Bearer have a right to access, modify, rectify and, if the need arises, delete their personal data as well as a right to oppose their processing, provided there is a legitimate reason.

11.4 If the Purchaser has agreed for his/her personal data to be processed by Paris Athlé 2020 or transferred to its partners for the purposes of commercial canvassing, by ticking the appropriate box on the Online form or Order form, he/she will later be able to oppose it at any point.

11.5 To exercise the rights referred to in Articles 11.3 and 11.4 or for further information about the processing of his/her personal data by Paris Athlé 2020, the Purchaser or Bearer will be able to contact Paris Athlé 2020 at the following address: ticket@athle2020.paris

11.6 The personal data provided in the Online form or Order form is retained and processed through the Ticketing portal in line with the Ticketing portal's confidentiality policies.

12 Cancellation and Force Majeure

12.1 Neither the EAA, nor Paris Athlé 2020 and/or the FFA can be held responsible in the event of the definitive cancellation, temporary or definitive stoppage or the postponement of one or several Session(s) or in the event of a change of venue for any event resulting from an act attributable to the Purchaser and/or one of the Bearers, the act of a third party or a case of absolute necessity, in particular when the cancellation, stoppage or postponement of one or several Session(s) is made necessary for security reasons or driven by a decision by any proper authority. In this way, in these events, no damages and interests or compensation can be claimed from the EAA, Paris Athlé 2020 and/or the FFA.

12.2 In the event that a Session is postponed, the initial Ticket remains valid to attend the Session on the new date set by Athlé 2020.

13. Refunds

The refunding of Tickets by Paris Athlé 2020 will only be made on request sent to Wetix Agency, 114 rue Chaptal, 92300 Levallois-Perret and solely for the benefit of the Purchaser (and not the possible Bearer(s)). It is down to the Purchaser to reimburse his/her Bearers himself/herself. The refund will only be made provided that the Purchaser or one of his/her Bearers, if applicable, is not the cause of the cancellation, stoppage or postponement of the Session in question.

14. Various

14.1 Prior to the first Session, Paris Athlé 2020 reserves the right to modify, if necessary, these general terms and conditions of sale so as to guarantee the smooth running of the Sessions. Paris Athlé 2020 will inform each Purchaser of the said modifications by email sent to the address indicated by the Purchaser on the Online form or Order form and, if applicable, each Purchaser will be able to agree to these modifications, withdraw his/her order or terminate the contract concluded with Paris Athlé 2020. The methods and consequences of such a termination will be detailed in the email.

If some of the stipulations of these GTCS are deemed to be non-binding, illegal or unenforceable by any jurisdiction, regulatory body or proper authority, all the other stipulations of the general terms and conditions of sale will remain in force.

14.2 Authentic text

a. The GTCS were drafted in French. The GTCS will be available on the Ticketing portal for the EUROPEAN ATHLETICS CHAMPIONSHIPS - PARIS 2020 or at the address: ticket@athle2020.paris.

b. The GTCS will also be available in English, In the event of any doubt regarding the interpretation, the French version of these GTCS shall be deemed authentic.

14.3 General

The Purchaser is responsible for the Bearer(s) adhering to all the GTCS.

The GTCS are governed and interpreted in line with French law. In the event of any dispute relating to the General Terms and Conditions of Sale (for example in the event of any dispute relating to the order, purchase or use of the Tickets) the Purchaser or Bearer will have the opportunity to have recourse to a conventional mediation procedure or any other alternative method of dispute settlement. In the absence of an amicable settlement, solely French courts will have jurisdiction.

14.4 Contact

Any information requests relating to the Ticketing sales process should be addressed to the customer service department, which can be contacted:

a. by telephone: +33(0)9.70.25.20.00, from Monday to Saturday from 10:00 to 19:00 hours.

b. by email to the following address: ticket@athle2020.paris